



Join us in celebrating  
**Public Power Week**  
*Brainerd Public Utilities Open House*  
October 2—6, 2023  
9 am—2 pm

We will have great information about  
our utility and our services.

Cookies and Coffee will also be served.

## What is HeatShare?

HeatShare is a voluntary nongovernmental program of The Salvation Army that has been in existence since 1982. When you give to HeatShare, you are helping warm the lives of the elderly, people with disabilities, and others who have nowhere else to turn. HeatShare provides financial assistance on a year-round basis and is used for natural gas, oil, propane, wood, and electricity.

## Who does HeatShare help?

- Seniors 65 years or older with low income and no alternate source of help.
- People with disabilities who are limited in their ability to maintain income to adequately cover energy costs.
- People who have an unexpected crisis and as a result cannot pay for household energy bills.

## How can I support my neighbor?

You can give the gift of heat by sending a tax-deductible donation to:

The Salvation Army  
HeatShare Program  
2445 Prior Ave N  
Roseville MN 55113  
*\*Please make checks payable to HeatShare*  
[www.heatshare.org](http://www.heatshare.org)  
1-800-842-7279



*Your contribution will be used for those in need in your community.*  
For information about contributions, call The Salvation Army DHQ 651-746-3542.



## BRAINERD FIRE DEPARTMENT OPEN HOUSE

Learn about fire safety, meet the firefighters, see the fire trucks



**Cooking safety starts with YOU.**

**Pay attention to fire prevention.™**

**FIRE PREVENTION WEEK™**

**fpw.org**

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Thursday, October 12 from 5 to 7 pm  
23 Laurel Street, Brainerd

**Brainerd Public Utilities will also have equipment to demonstrate.**

**Water Pipe & Meter Freeze Up**

When below freezing temperatures are sustained over a few days, water pipes and meters that are close to cold air may freeze. Property Owners are responsible for protecting both water pipes and the meters from damage.



*ALL Electrical Work* performed in the City of Brainerd requires a "Request for Electrical Inspection" form to be filed with the State of Minnesota.

### Cold Weather Rule for Winter Disconnections

When cold weather hits, it's important to know your options if you find it difficult to keep up on your utility bills. The State of Minnesota established the Cold Weather Rule (Minnesota State Statute 216B.097) to safeguard the interests of residential utility customers during the cold winter months. Under this rule, all eligible electric service accounts will be protected against disconnection from October 1 through April 30, provided they meet all the necessary Cold Weather Rule requirements and if the disconnection affects the primary heat source.

To AVOID disconnection during the winter months, it is imperative that you take the following action if you receive a disconnect notice:

- **ACT PROMPTLY:** Upon receipt of a disconnect notice (and the "Inability to Pay Form"), call Lori at Brainerd Public Utilities immediately at (218) 825-3223.

Please note that the Cold Weather Rule protection payment plans exclusively address past due balances.

### Electric Heating Sales Tax Exemption Form

This is to certify that the main source of heat for my home (**more than 50 percent**) is furnished by permanently installed electric heating (not portable) and I, therefore, am eligible for the electric heating sales tax exemption as provided by Minnesota state law. This is for the billing months of November through April. **Please complete this form and return it with your monthly utility payment.**

**BPU Account Number:** \_\_\_\_\_ **Customer Phone #** \_\_\_\_\_

**Customer Name:** \_\_\_\_\_

**Customer Address:** \_\_\_\_\_ **Brd, MN 56401**

**Customer Signature:** \_\_\_\_\_ **Date:** \_\_\_\_ / \_\_\_\_ / **2023**