

How to Help Prevent Frozen Water Pipes and Meters

It's time to prepare your water pipes for the freezing cold winter. If your pipes freeze, there is the possibility that they might break which can lead to flooding. Below are some tips to help you prevent frozen pipes, and what to do if they freeze.

ELIMINATE COLD DRAFTS NEAR WATER PIPES.

PROVIDE WARMTH TO THE WATER PIPES: Open the door to the room where the pipes are located to allow warmth to circulate. Wrap pipes in insulation or heat tape.

HOW TO PREVENT A FROZEN WATER METER: It is colder near the floor and along the block wall of a basement than at the ceiling, so make sure warm air is allowed to circulate around your meter.

HOW TO THAW A FROZEN WATER PIPE: The pipes are frozen if no water comes from your faucets when you turn them on. Most likely the pipes nearest a wall, door, window, or along the floor are frozen. Start by opening a faucet near the frozen pipe to release any vapor from the melting ice and so that you will know when the water starts flowing again. Begin warming the pipes nearest the faucet and work towards the frozen section. Blow warm air on the pipe using a hair dryer. **DO NOT** leave the dryer unattended or allow it to overheat. **DO NOT** use a blowtorch or open flame to warm pipes. This is a fire hazard and could cause an explosion.



BPU Phone Numbers

Questions on billing statements, or other billing questions	825-3207
Moving in or out of a rental, or selling/purchasing a home or questions about a deposit	825-3200
Want to pay using a credit card (Visa/ MasterCard) Option 3	829-8726
Set up a payment arrangement	825-3223
Business Office	829-8726
Repair Office Maintenance of utilities, power outages, water leak emergencies, trees in the lines, etc.	829-2193

WWW.BPU.ORG > Pay My Bill

Brainerd Public Utilities

Utility Billing - Payments

Quick pay
Just need to pay your bill? Click quick pay below. You'll need your account number. No login necessary.

Sign in or sign up
Create an account to view details, manage single & multi-accounts, multi-bill pay, and e-Billing.


2023 Fluorescent Bulb Recycling Program

Brainerd Public Utilities makes bulb recycling as easy as a trip to your local hardware store. And, we'll even help pay the recycling fee. Here's how it works:


- Take your used bulbs, and one coupon per bulb, to: Brainerd Ace Hardware and/or Brainerd Batteries Plus.
- Each coupon gives you 75 cents off the recycling fee for each qualifying bulb you recycle.
- During 2023, Brainerd Public Utilities will redeem up to 10 coupons per household or a small business that is a BPU customer.



Customers have the responsibility of informing BPU of any phone number changes /updates. Call 218-825-3200 to make sure we have a current phone number for you.

 <p>Brainerd Public Utilities</p> <p>75¢ Off Fluorescent Bulb Recycling</p> <p>Name _____</p> <p>Address _____</p> <p>City _____ Expires 2/28/24. Limit 1</p> <p><small>coupon per bulb. Coupon valid only when completed.</small></p>	 <p>Brainerd Public Utilities</p> <p>75¢ Off Fluorescent Bulb Recycling</p> <p>Name _____</p> <p>Address _____</p> <p>City _____ Expires 2/28/24. Limit 1</p> <p><small>coupon per bulb. Coupon valid only when completed.</small></p>
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BPU HAS PAPERLESS BILLING

Please go to our website www.bpu.org and sign up for e-bills through "Pay Your Bill" or call our business office at 218-825-3200 and we can assist you.






When Seconds Count...



Which would you rather have to protect your home?

After a snowfall, remember to clear a three-foot radius around fire hydrants near your home.



ADOPT-A-HYDRANT

As winter approaches, please help our local emergency services by adopting the fire hydrant closest to your house or business and keep it free of snow during the winter. Hydrants should be uncovered after each snow fall. A path of approximately 3 feet should be shoveled around the hydrant and from the street or road way up to the fire hydrant.

HELP YOUR LOCAL EMERGENCY SERVICES