

Brainerd Public Utilities

Business & Repair Office
7:00 am—3:30 pm

Business 218-829-8726
Repair 218-829-2193

Sept 2022 Vol 34 No 9:12

Electricity—Water—Wastewater—Hydro—Electricity—Water—Wastewater—Hydro—Electricity—Water—Wastewater—Hydro—Electricity—Water—

BPU Customer Bills have a New Look

Brainerd Public Utilities new bill has many new features; your service types are now separated and will display your total electric charges, your total water charges, and the combined total.

Service charges now appear on separate lines and are no longer combined as one electric or water line item. We have also included the rates for each service. Our payment receipt, to submit with your payments when paying in person or via mail, is now at the bottom. You will find the same additional information on the back side of the bill, as was provided on our previous bill, for your conviences.

BPU has many options for you to pay your bill. You pick what is suitable for you.

Pay Online: To pay your bill online at BPU.org. If you are a first time user, you will need to know your BPU account number and the amount of your last payment.

Automatic Payments (ACH): Want one less check to write and ensure that your bill is paid on time? Go to www.bpu.org >Billing >automatic Payment (ACH) click on form.

Pay by Phone: You can make a payment 24 hours a day, 7 days a week, through our automated payment system. Please call 218-829-8726 – Option 3.

You will need to know YOUR BPU ACCOUNT NUMBER, it is on your bill.

Pay by Mail: You can mail your payment stub, along with a check or money order, each month to BPU, P O Box 373, Brainerd MN 56401.

PLUS we have paperless billing. Please go to our website www.bpu.org and sign up for e-bills through “Pay Your Bill” or call our business office at 218-829-3200 and we can assist you.

Drop Boxes: Please place your payment stub, check, or money order, in return envelope & put in one of the four drop boxes that BPU provides. BPU picks up the payments Monday - Friday at 7:00 AM. Drop boxes are located at:

- East Brainerd Mall by The Dollar Store
- “The Center” south entrance at 803 Kingwood St
- The southwest corner of South 7th St and Laurel Street
- 8027 Highland Scenic Rd (BPU Business Office)

IF

If your account number ends in a 98, please call BPU at 218-825-3200.

example: xx-xxxxx-98



#IAMAWARRIOR

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Brainerd Public Utilities



**m DEPARTMENT OF
LABOR AND INDUSTRY**

Emergency 24 hour service 365 days a year: (218) 829-2193 | EMAIL @BPU.ORG

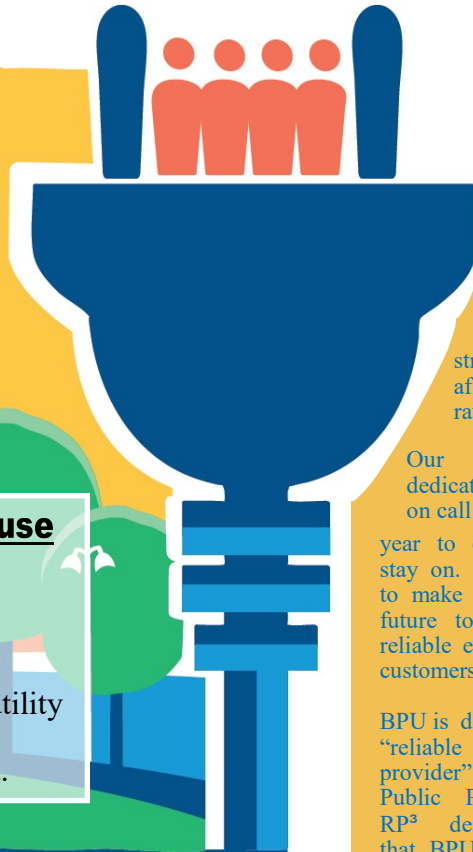
COMMUNITY powered

Brainerd Public Utilities Open House

Public Power Week
October 2—8, 2022
9 am to 2 pm

We will have great information about our utility
and our services.
Cookies and Coffee will also be served.

PUBLIC POWER WEEK 2022



BPU takes public power seriously and strives to provide affordable electric rates to its customers.

Our professional and dedicated field crews are on call 24/7, 365 days a year to ensure your lights stay on. BPU will continue to make investments in the future to ensure safe and reliable electric of all of its customers.

BPU is designated gold level "reliable public power provider" by the American Public Power Association RP³ designation certifies that BPU has demonstrated leading practices in reliability, safety, workforce development and system improvement.



Update

Customers have the responsibility of informing BPU of any phone number changes/updates or different email. Call 218-825-3200 to make sure we have a current number for you. Thank you!

What is HeatShare?

HeatShare is a voluntary non governmental program of The Salvation Army that has been in existence since 1982. HeatShare provides financial assistance on a year-round basis and is used for natural gas, oil, propane, wood and electricity.



Who does HeatShare help?

Seniors with low income & no alternate source of help. People with disabilities who are limited in their ability to maintain income to adequately cover energy costs. People who have an unexpected crisis and as a result cannot pay for household energy bills.

How Can I support my neighbor?

You can give the gift of heat by sending a tax-deductible donation to: (checks payable to HeatShare)

The Salvation Army
HeatShare Program
2445 Prior Ave N
Roseville MN 55113
www.heatshare.org
1-800-842-7279

Join us as we celebrate the
150th Anniversary of
Brainerd Fire Department

Fire Prevention Open House

Thursday, October 13
5 to 7 pm
23 Laurel Street, Brainerd

Brainerd Public Utilities will also
have equipment to demonstrate.

