

Customers have the responsibility of informing BPU of any phone number changes /updates. Call 218-825-3200 to make sure we have a current phone number for you.





The mission of
Brainerd Public Utilities
is to provide safe,
reliable, environmentally
friendly electric, water
and sewer services to
our customers
at the lowest
reasonable cost.

## GOPHER STATE ONE

Call Gopher State One at 1-800-252-1166 for water and electric locations 48 hours before digging begins.

Private underground facilities, such as private utility lines, do not get marked by facility operators. Property owners are responsible to locate these facilities or hire someone to locate them.



# Brainerd Public Utilities now offers paperless billing!

Please go to our website <a href="www.bpu.org">www.bpu.org</a> and sign up for e-bills through "Pay Your Bill" or call our business office at 218-829-3200 and we can assist you.







## BRAINERD PUBLIC UTILITIES POLICY 2008-15 Adopted 12/30/08

#### NON- SUFFICIENT FUND CHECKS AND ACH PAYMENTS

If a check made payable to Brainerd Public Utilities (BPU) is returned for non-sufficient funds (NSF) or the account has been closed; or if a customer has their utility bill paid by ACH, and notification is received for non-sufficient funds or the account has been closed, the following procedures will take place.

- BPU will send a notice, by regular mail, to the check issuer when a check or ACH is returned for NSF from a financial institution. The notice shall contain language of MN Statute 609.535 pertaining to issuance of dishonored checks.
- Restitution has to be made within five (5) business days and must be paid by money order or cash. There will also be an additional \$30 service charge. There are no arrangements allowed when a NSF check is received.
- If restitution is not made within the required time, the electric service will be disconnected at the service address where the check was issued. Before the service will be reconnected, the NSF check, \$30 service charge, entire balance of account, a deposit, if one has not been previously paid, and a reconnect fee will have to be paid.
- If more than two (2) checks or ACHs are returned to BPU within a twelve (12) month period, all future utility payments will have to be paid by money order or cash.

### 2022 Fluorescent Bulb Recycling Program

Brainerd Public Utilities makes bulb recycling as easy а trip to as your local hardware store. And, we'll even pay the recycling fee. Here's how it works:

 Take your used bulbs, and one coupon per bulb, to:

#### **Brainerd Ace Hardware**

214 West Washington Street

### **Brainerd Batteries Plus**

923 Washington Street

- Each coupon gives you 50 cents off the recycling fee for each qualifying bulb you recycle.
- During 2022, Brainerd Public Utilities will redeem up to 10 coupons per household or a small business that is a BPU customer.

## **Bulb Recycling Is Good For The Environment, & It's The Law**

Used fluorescent and high-intensity discharge (HID) lamps require special care because they contain a small amount of mercury. Because mercury is harmful to the environment, Minnesota law prohibits the disposal of fluorescent bulbs in household garbage.

Although fluorescent bulbs may require special care after they've burned out, they'll last up to 10 times longer than incandescent bulbs, and they use 75 percent less energy. With today's improved lighting technology, you can get the same warm quality of light as regular bulbs.

- Circular fluorescent tubes
- U-bend fluorescent tubes
- Compact fluorescent bulbs
- High-intensity discharge lamps
- fluorescent tubes up to eight feet in length



Brainerd Public Utilities	Brainerd Public Utilities
Off Fluorescent Bulb Recycling	Off Fluorescent Bulb Recycling
Name	Name
Address	Address
CityCoupon expires 12/31/22	City Coupon expires 12/31/22.
Limit one coupon per bulb. Coupon valid only when completed.	Limit one coupon per bulb. Coupon valid only when completed.
Brainerd Public Utilities	Brainerd Public Utilities
Off Fluorescent Bulb Recycling	Off Fluorescent Bulb Recycling
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Name_	Name_
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City Coupon expires 12/31/22	CityCoupon expires 12/31/22.
Limit one coupon per bulb. Coupon valid only when completed.	Limit one coupon per bulb. Coupon valid only when completed.
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CityCoupon expires 12/31/23	
Limit one coupon per bulb. Coupon valid only when completed.	Limit one coupon per bulb. Coupon valid only when completed.
Brainerd Public Utilities	Brainerd Public Utilities
Off Fluorescent Bulb Recycling	Off Fluorescent Bulb Recycling
   Name	Name
Address	Address
City	City
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Limit one coupon per bulb. Coupon valid only when completed.	Limit one coupon per bulb. Coupon valid only when completed.
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