



Electricity—Water—Wastewater—Hydro—Electricity—Water—Wastewater—Hydro—Electricity—Water—Wastewater—Hydro—Electricity—Water—

## Financial Assistance

Minnesota has financial assistance programs, resources, and information for those seeking to manage payments and provide for themselves and their families during this uncertainty.

The following resources are available if you, your family, or someone you know needs economic assistance. Find more information about income assistance from the [Department of Human Resources](#):

- **Bridge to Benefits.** This web-based screening tool can help you identify if you're eligible for public works programs, including SNAP, WIC, School Meal Program, Mn Health Care Programs, Energy Assistance, & Child Care Assistance.
- **ApplyMN.** This web application can connect you with state and county services to help meet your and your family's basic needs. Use it to apply for [Cash Assistance](#), [Supplemental Nutrition Assistance Program \(SNAP\) benefits](#), [Child Care Assistance](#), and [Emergency Assistance](#). Call 651-431-4000 for questions.
- **Emergency Assistance.** Your household may be eligible for assistance to cover emergency needs, such as help paying rent or utility bills. Contact your [county or tribal human services agency](#) to learn about availability, eligibility, and how to apply.
- **Community Action Agencies.** This site gathers local, state, federal, and private resources that can help individuals and families with low incomes.



## Key facts about Minnesota's Energy Assistance Program:

- Homeowners **and renters** can qualify for energy assistance.
- Income eligibility is increased to 60% of median household income, so more **Minnesota households than ever before qualify for energy assistance.** For example, a household with four people can have annual income of up to \$67,765 to qualify.
- **Services include payments for current and past-due bills for water and wastewater utilities when disconnection is threatened, electric, gas, oil, biofuel and propane energy, emergency fuel delivery, repair/ replacement of homeowners' broken heating systems.**
- The application for the Energy Assistance Program is the same one to determine if a household will qualify for water bill assistance and for services in the Weatherization Assistance Program, which provides free home energy upgrades to income-eligible homeowners and renters to help save energy and make sure your home is a healthy and safe place to live.
- Payments on energy and water bills are sent directly to the household's utility company.
- Households also receive education on efficient and safe use of energy.
- Apply for energy assistance by calling Lutheran Social Services at 829-5000 or download the applica-





**BPU Service Center  
Holiday Hours**

The BPU Service Center will be closed the following days.

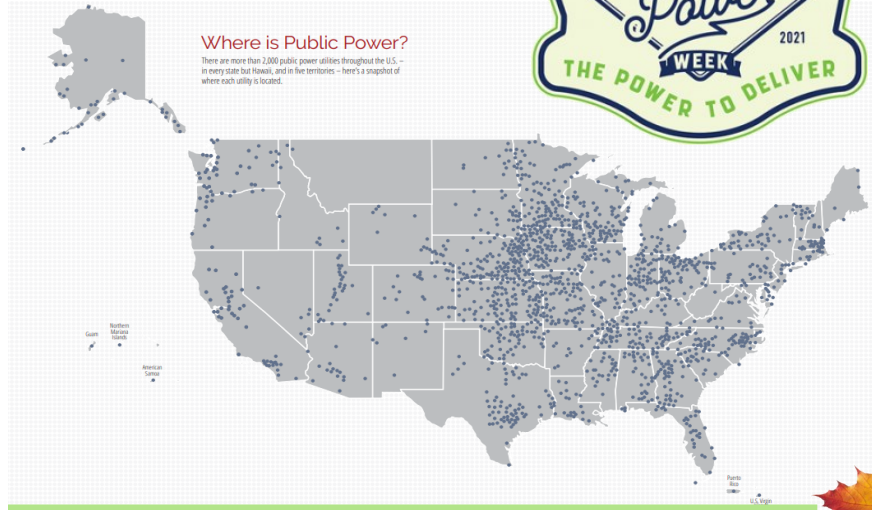
November 11 in observance of  
Veterans Day.  
November 25-26 for  
Thanksgiving



## Public Power Week is October 3-9, 2021

BPU takes public power seriously and strives to provide affordable electric rates to its customers. Our professional and dedicated field crews are on call 24/7, 365 days a year to ensure your lights stay on. BPU will continue to make investments in the future to ensure safe and reliable electric of all of its customers.

BPU is designated gold level “reliable public power provider” by the American Public Power Association RP<sup>3</sup> designation certifies that BPU has demonstrated leading practices in reliability, safety, workforce development and system improvement.



Help us make HeatShare a continued success. Through donations provided by you, our customers, HeatShare is a last resort for many, who have no other resources available, to see them through our long winter, by providing funds for heating bills and heating related repairs.

Your donation, no matter how small, will help us make this another successful year for HeatShare.

You can donate online at [www.bpu.org](http://www.bpu.org), click on “other & Adobe”, then click on “Heat Share”. Or go to <http://salvationarmynorth.org/programs-that-help/basic-needs/heatshare/>

### Electric Heating Sales Tax Exemption Form

This is to certify that the main source of heat for my home (more than 50 percent) is furnished by permanently installed electric heating (not portable) and I, therefore, am eligible for the electric heating sales tax exemption as provided by Minnesota state law. This is for the billing months of November through April. **Please complete this form and return it with your monthly utility payment.**

**BPU Account Number:** \_\_\_\_\_ **Customer Phone #** \_\_\_\_\_

**Customer Name:** \_\_\_\_\_

**Customer Address:** \_\_\_\_\_ **Brd, MN 56401**

**Customer Signature:** \_\_\_\_\_ **Date:** \_\_\_\_/\_\_\_\_/2021