

Business & Repair Office  
 7:00 am – 3:30 pm  
 Business Number ▼  
 829-8726  
 Repair Number ▼  
 829-2193

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Electricity—Water—Wastewater—Hydro—Electricity—Water—Wastewater—Hydro—Electricity—Water—Wastewater—Hydro—Electricity—Water—

## Census Takers Visiting in Person to Non-Responding Households

### Census Takers Visiting in Person to Non-Responding Households

If you have not yet responded to the 2020 Census on your own, the U.S. Census Bureau is sending census takers to interview households in person through September 30. You are encouraged to cooperate with census takers and ensure that everyone who was living in your household as of April 1, 2020, is counted.

#### There is still time to respond to the census on your own:

Online — at [2020Census.gov](https://2020Census.gov)  
 By phone – call 844-330-2020

**Respond now so you will not need to be visited by a census taker to obtain your census response.**

Your response is important in order for our community to receive our fair share of representation in government and our fair share of billions in federal funds that flow to state and local communities. These funds support services such as hospital and emergency services, schools and job training, roads and more.

#### What Households Can Expect

The Census Bureau will provide face masks to census takers and requires that census takers wear a mask while conducting their work. They will follow CDC and local public health guidelines when they visit. Census takers must complete a virtual COVID-19 training on social distancing protocols and other health and safety guidance before beginning their work in neighborhoods.

Census takers are hired from local communities. All census takers speak English, and many are bilingual. If a census taker does not speak the householder’s language, the household may request a return visit from a census taker who does. Census takers will also have materials on hand to help identify the household’s language.

#### How to Identify Census Takers

Census takers can be easily identified by a valid government ID badge with their photograph, a U.S. Department of Commerce watermark, and an expiration date on the badge. To confirm a census taker’s identity, the public may contact their regional census center to speak with a Census Bureau representative, by calling 844-330-2020.

If no one is home when the census taker visits, they will leave a notice of their visit with information about how to respond online, by phone or by mail.

Census taker visiting your home?  
Our community needs your response



Please answer their questions for  
the 2020 Census

Or respond on your own at  
[2020Census.gov](https://2020Census.gov)  
or  
Call 844-330-2020

Call Gopher State One at 1-800-252-1166 for water and electric locations before digging. All requests for locations must be made by calling the above number at least 48 hours before digging begins.

**Don't miss out on the opportunity to apply for \$10,000 in grant funds to assist your small business or nonprofit that has suffered financially due to the COVID-19 pandemic!**

**CARES Act/Coronavirus Relief Funds  
Grants for Small Businesses or Nonprofits in Crow Wing County**

**Up to \$10,000 in grant funds available!**

Visit [www.growbrainerdlakes.org/caresactapp](http://www.growbrainerdlakes.org/caresactapp) or [www.crowwing.us](http://www.crowwing.us) for more information.

All Electrical Work performed in the City of Brainerd requires a “Request for Electrical Inspection” form to be filed with the State of Minnesota.



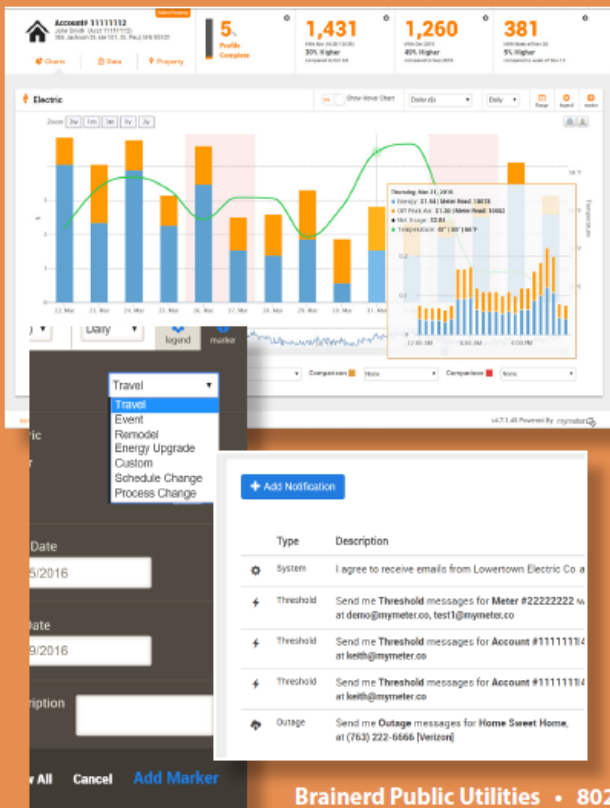
**Reminder, please do not plant trees or shrubs, etc within 10 feet of electrical transformers and/or junction boxes**

## UPGRADING METERS AND CHANGING OUT WATER TRANSMITTERS

Brainerd Public Utilities (BPU) will be upgrading our electric meters and changing our water transmitters. BPU staff will install the meters/transmitters. Staff will be driving BPU vehicles and have identification with them.

If it is necessary to get into your home/business, BPU will contact you to set up an appointment.

It is important that BPU has updated telephone numbers for our customers. If you have any questions, please call 218-825-3203.

The dashboard displays account information for Account #11111114, including usage statistics: 5% People Complete, 1,431 kWh (30% Higher), 1,260 kWh (40% Higher), and 381 kWh (5% Higher). It features a bar chart for electric usage and a line graph for temperature. A notification menu is open, listing options like Travel, Event, Remodel, Energy Upgrade, Custom, Schedule Change, and Process Change. Below the menu is a table of notifications:

Date	Type	Description
3/2/2016	System	I agree to receive emails from Lowertown Electric Co. a
3/2/2016	Threshold	Send me Threshold messages for Meter #22222222 via at demo@mymeter.co, test1@mymeter.co
	Threshold	Send me Threshold messages for Account #11111114 at keith@mymeter.co
	Threshold	Send me Threshold messages for Account #11111114 at keith@mymeter.co
	Outage	Send me Outage messages for Home Sweet Home, at (763) 222-6666 (Verizon)

**Comparisons** of historic usage and local temperature data help you identify trends and provide opportunities to make energy improvements.

**Energy Markers** give you the ability to track time-based events to see the impact energy improvements or changes in energy use behavior have on your consumption.

**Customizable** real-time alerts via email and text messaging draw attention to peak demand events and abnormal consumption patterns. Armed with this information and accompanying analytic tools, end-users learn that their energy use is a process they can manage, not just a bill they have to pay. The result is cost-effective behavioral energy savings.



For more information go to [WWW.BPU.ORG](http://WWW.BPU.ORG)

