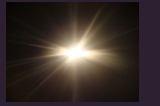


# Brainerd Public Utilities

Electricity—Water—Wastewater—Hydro—Electricity—Water—Wastewater—Hydro—Electricity—Water—Wastewater—Hydro—Electricity—Water—

## SECURITY LIGHTING



BPU offers a security lighting program.

Security lighting is available to residential, commercial, and industrial customers. BPU maintains the security light.

This service is offered for a monthly fee of \$12.00 plus tax per security light. Call us today to sign up for this program at 829-2193.

## BPU PHONE NUMBERS

Questions on billing statements, or other billing questions	825-3207
Moving in or out of a rental, or selling/purchasing a home or questions about a deposit	825-3200
Want to pay using a credit card (Visa/ MasterCard) <b>Option3</b>	829-8726
Set up a payment arrangement	825-3223
<b>Business Office</b>	<b>829-8726</b>
<b>Repair Office</b> Maintenance of utilities, power outages, water leak emergencies, trees in the lines, etc.	<b>829-2193</b>

## HOW TO HELP PREVENT FROZEN WATER PIPES AND METERS

When below freezing temperatures are sustained over a few days, water pipes and meters that are close to cold air may freeze. Brainerd Public Utilities (BPU) urges customers to take the necessary steps to prevent water pipes and meter from freezing. Property owners are responsible for protecting both water pipes and the water meter from damage. Frozen water meters and water pipes can burst and/or stop water service and may be expensive to repair or replace. Preventing pipes and the meter from freezing is easier than trying to thaw them. BPU offers these money saving suggestions:

**Make frequent use of your water supply:** When outside temperatures remain below freezing, it's less expensive to run your faucet regularly than for you to repair a frozen or burst pipe. Running your water at a pencil-sized stream (1/4 gallon/minute) will help keeping pipes from freezing; even running water for extended times periodically will help, for example, flushing toilets more often or washing a load of clothes every day. No adjustment will be given to the customer on their utility bill to run water, unless BPU has specifically told the customer to do so.

**Eliminate cold drafts near water pipes:** Tightly close doors and windows to the outside. Eliminate drafts from crawl spaces.



**Provide warmth to the water pipes:** Open the door to the room where the pipes are located to allow warmth to circulate. Wrap pipes in insulation or heat tape. If kitchen or bathroom sink is located against an outside wall, insulate the wall. Open cabinet door below the sink to allow warm air to reach pipe. If you are going to be away from your home for extended period of time, shut off the water supply to your home.

**How to prevent a frozen water meter:** It is colder near the floor and along the block wall of a basement than at the ceiling, so make sure warm air is allowed to circulate around your meter. If meter is in a separate room, leave the door open to this room to allow warmth to circulate. If meter is in a cabinet, open the cabinet door.

**How to thaw frozen water pipes:** The pipes are frozen if no water comes from your faucets when you turn them on. Most likely the pipes nearest a wall, door, window, or along the floor are frozen. Start by opening a faucet near the frozen pipe to release any vapor from the melting ice and so that you will know when the water starts flowing again. Begin warming the pipes nearest the faucet and work toward the frozen section. Blow warm air on the pipe using a hair dryer. **Do not leave the dryer unattended or allow it to overheat. Do NOT use a blowtorch or open flame to warm pipes. This is a fire hazard and could cause an explosion.**



# 2020 Fluorescent Bulb Recycling Program

Brainerd Public Utilities makes bulb recycling as easy as a trip to your local hardware store. And, we'll even help pay the recycling fee. Here's how it works:

- Take your used bulbs\*, and one coupon per bulb, to:



## **Brainerd Ace Hardware**

214 West Washington Street

## **Brainerd Batteries Plus**

923 Washington Street

- Each coupon gives you 50 cents off the recycling fee for each qualifying bulb you recycle.
- During 2020, Brainerd Public Utilities will redeem up to 10 coupons per household or a small business that is a BPU customer.

## **Bulb Recycling Is Good For The Environment, & It's The Law**

Used fluorescent and high-intensity discharge (HID) lamps require special care because they contain a small amount of mercury. Because mercury is harmful to the environment, Minnesota law prohibits the disposal of fluorescent bulbs in household garbage.

Although fluorescent bulbs may require special care after they've burned out, they'll last up to 10 times longer than incandescent bulbs, and they use 75 percent less energy. With today's improved lighting technology, you can get the same warm quality of light as regular bulbs.

- ◆ **Circular fluorescent tubes**
- ◆ **U-bend fluorescent tubes**
- ◆ **Compact fluorescent bulbs**
- ◆ **High-intensity discharge lamps**
- ◆ **fluorescent tubes up to eight feet in length.**

 <b>Brainerd Public Utilities</b>	 <b>Brainerd Public Utilities</b>
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50¢ Off Fluorescent Bulb Recycling      50¢ Off Fluorescent Bulb Recycling

Name _____	Name _____
Address _____	Address _____
City _____	City _____
State <u>Minnesota</u> Zip _____	State <u>Minnesota</u> Zip _____
<small>Coupon expires 12/31/18. Limit one coupon per bulb. Coupon valid only when completed.</small>	<small>Coupon expires 12/31/18. Limit one coupon per bulb. Coupon valid only when completed.</small>

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