



Business & Repair Office Hours

7:00 a.m.—3:30 p.m.

Business Number:

829-8726

Repair Number:

829-2193

Emergency 24 hour service 365 days a year:

218-829-2193

EMAIL@BPU.ORG

WWW.BPU.ORG

Facebook:

Brainerd Public Utilities

Call *Gopher State One*



at 1-800-252-1166 for water & electric locations before digging.

All requests for locations must be made by calling the above toll free number at least 48 hours before digging begins.



This is a sample bill.
Please refer to the key on the back for an explanation.

DETACH AND RETURN THIS PORTION WITH YOUR PAYMENT. IF PAYING BY CREDIT CARD, PLEASE SEE REVERSE SIDE.



BRAINERD PUBLIC UTILITIES
8027 Highland Scenic Road • Post Office Box 373
Brainerd, MN 56401-0373
(218) 829-8726
www.bpu.org

Service Location
100 PINE TREE TRAIL

1

PAUL BUNYAN
100 PINE TREE TRAIL
BRainerd MN 56401

ACCOUNT NUMBER

01-12345-00

MAKE CHECK PAYABLE TO:
BRAINERD PUBLIC UTILITIES

AMOUNT PAID _____

2

DUE DATE

07/19/2017

AMOUNT DUE

803.07

3

4

sample bill

ACCOUNT INFORMATION - RETAIN FOR YOUR RECORDS

Name		Service Address		Account Number	
PAUL BUNYAN		100 PINE TREE TRAIL		01-12345-00	
Service Dates		Unit	Number of Units	Bill Date	Due Date
From	To				
05/20/2017	06/18/2017	1	1	6/23/2017	07/19/2017

5

6

SUMMARY OF BILL TOTALS

---CURRENT---
DATE READING

---PREVIOUS---
DATE READING USAGE

Electric Usage

06/18	60204	05/20	57704	2500
	9.6400			9.6400

Demand

06/18	3390	05/20	3340	5000
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Water Usage

Previous Balance 374.10
Penalties Applied 37.41
Payment 05/14/16 0.00

Beginning Balance 411.51

ELECTRIC 244.00
Demand Meter 28.29
Power Cost Adj 36.25
WATER 29.53
CIP 3.09
STORMWATER 3.15
WW TREATMENT 26.50
WW COLLECT 9.05
WW DEBT SERVICE 8.00

TAX:

Current Charges 387.86

TOTAL AMOUNT DUE \$799.41

AMOUNT DUE AFTER 07/19/2017 \$838.20

sample bill

Description Key ►

1. **Address & Telephone Number** – Telephone number to call for billing inquiries and BPU's mailing address and street address.
2. **Account Number** – Often requested when you correspond with us. Your account number changes if you move from one address to another.
3. **Due Date** – Please pay your bill by this date.
4. **Amount Due** – Total amount of charges owing, including both current and past due charges.
5. **Number of Days** – Total number of days in the current month's billing cycle.
6. **Bill Date** – The date your utility bill is actually billed in our business office.
7. **Electric** – The charge for the kilowatt hours that you use each month.
8. **Water** – The charge for the gallons of water you use each month. The service charge also includes a \$0.53 Minnesota Department of Health charge to accommodate the mandatory State charge that has been placed on each water meter in the State since July 1, 1992.
9. **CIP** – A State mandated 1% charge on all electric charges billed to you. The purpose of the Conservation Incentive Program (CIP) is to assist utility customers in becoming more energy efficient and to promote energy conservation.
10. **Stormwater** – This charge is billed on behalf of the City of Brainerd. The revenue collected for this charge is used to maintain and improve the existing storm water drainage system for impervious surfaces (where storm water cannot penetrate into the ground). Residential customers are charged a \$3.15 monthly fee and commercial customers are charged according to the amount of impervious surface their property has. If you have any questions about this charge, please call the City Engineer's Office at 828-2309.
11. **Wastewater Treatment** – The charge is based on your water consumption. It covers the cost of processing your wastewater.
12. **Wastewater Collection** – This charge also has been added to your bill on behalf of the City of Brainerd to cover the cost of maintaining the City's wastewater collection system. You are charged a monthly service charge plus a \$1.45 per 1,000 gallons of water you use. If you have any questions about this charge, please call the City Engineer's Office at 828-2309.
13. **Wastewater Debt Service** – This charge is determined by the size of your water meter. The revenue is used to help pay for the expansion and upgrade of the Wastewater Treatment Facility.



EXPLANATION OF OTHER CHARGES ON YOUR BILL ►

Penalty – There is a 10% penalty applied to your current charges if they are not paid by the due date.

kWh – Abbreviation for kilowatt-hour, the unit in which electricity is measured. One kWh is 1,000 watts used for one hour. The number kWh used depends on the wattage (size) of the electrical appliance and the amount of time it is in use.

Demand Meter – Commercial customers that use over 2,500 kWh each month are billed for both kWh and kW (demand). The demand charge is determined during the highest 15 minute period of electric usage during the month. Electrical load scheduling is the key to reducing your peak demand. If you have electric motors, air conditioners or other electrical equipment which are used simultaneously, try to schedule their use at different times of the day or night to minimize peak loads.

Power Cost Adjustment – The power cost adjustment recovers the cost of energy used in Minnesota Power's (Brainerd Public Utilities power provider) generating units and the cost of additional purchased energy required to serve your electric needs.

Security Light – A Brainerd Public Utilities customer can have a security light installed for a charge of \$12 per month, per light, plus applicable state and local sales tax. Brainerd Public Utilities will install the pole and maintain the security light.

Sprinkling Credit – All residential customers will get a sprinkling credit applied to their sewer charges for the billing months of June, July, August and September. The rate goes into effect after the water meter is read in May. The credit is based on your water usage in December, January and February.

Deposit Applied – If a customer is required to pay a deposit, according to Brainerd Public Utilities Deposit Policy, the deposit is applied to the customer's account after 12 months of paying their bill on time; or if a final reading is done, the deposit is applied to the final bill. If the final bill is less than deposit, the remaining balance, if over \$5, will be mailed to the customer.