

Electricity—Water—Wastewater—Electricity—Water—Wastewater—Electricity—Water—Wastewater—Electricity—Water—Wastewater—Electricity—

**Business & Repair Office Hours**  
7:00 a.m.—3:30 p.m.

**Business Number:**  
829-8726

**Repair Number:**  
829-2193

**Emergency 24 hour service 365 days a year:** 218-829-2193

EMAIL@BPU.ORG

[WWW.BPU.ORG](http://WWW.BPU.ORG)

**Facebook:**



Brainerd Public Utilities  
**Call Gopher State One**  
at 1-800-252-1166 for water & electric locations before digging.

All requests for locations must be made by calling the above number at least 2 work days before digging begins.

**All Electrical Work** performed in the City of Brainerd requires a “Request for Electrical Inspection” form to be filed with the State of Minnesota.



## Check out BPU's Website

- User Friendly
- New Features
- Mobile Friendly
- Submit Outage
- Pay Online

[www.bpu.org](http://www.bpu.org)



## Why Your Phone Numbers Need to be Current in our Database



When possible, BPU has phones answered by staff 24 hours a day, however during large power outages, our automated phone handling system takes over. We also use an automated phone messaging system when we have planned power outages.

Updated phone numbers help us reach you, our customers.

When we have a current telephone number we can also let you know when we see that you have water or electric consumption that is higher than normal, or other miscellaneous emergency situations. Please call us with your updated home and cell numbers.

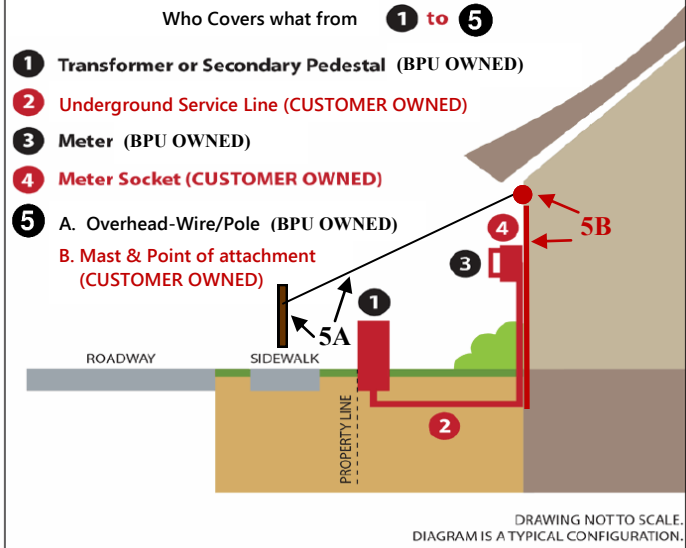
## Prevent Water Pipe & Meter Freeze-Up

Check the cold air intake for your furnace to ensure the cold air does not come into direct contact with the concrete floor, water meter or pipes.

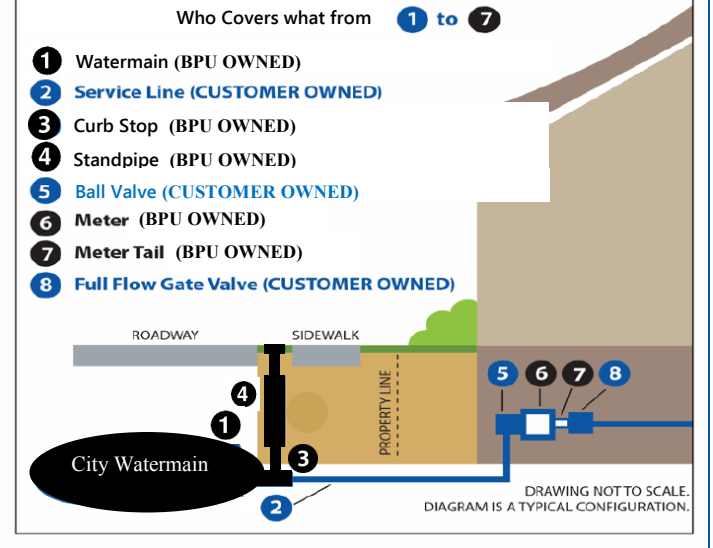


#WEAREALLJAKE

## Underground and Overhead Electric Service



## Residential Water Service



## The Inside Story: Water Conservation at Home

**Conserving water is good for all of us.** Using less water means less energy is used to treat it, pump it, and distribute it. By conserving water, you are helping maintain our natural resources.

How much **water** is your home **wasting?**



**Turn it down.** The average bathroom faucet runs at the rate of about 2 gallons of water per minute. Try running water at less than full flow. Turn the water off while you floss and brush your teeth.



**Check hoses.** It is a good idea to replace dishwasher and clothes washer hoses every five years. Hoses don't last forever and can create devastating damage-and waste lots of water-if they fail.

**Be a drip detective.** Check all your faucets, toilets, and appliances for water leaks and fix them. A leaky faucet that fills an 8-oz. container in less than 30 minutes could waste as much as 1,225 gallons of water each year. Death to the drip!



**Sing in the rain.** A full bathtub requires about 70 gallons of water, while taking a five minute shower under a low-flow showerhead uses 10-25 gallons.



**Fill 'er up.** Running the dishwasher or washing machine when they are only half full uses just as much water as full loads.

**Resist the flush.** Inside the home, water use is pretty evenly distributed among appliances, but nearly 30 percent is flushed down the toilet. Avoid unnecessary flushing and you'll save big.



**Go low-flow.** You can save thousands of gallons each year by replacing old toilets with ultra-low flow toilets that use 1.6 gallons per flush or less.

## Sewers & Paper Products ► (Reminder from City Of Brainerd Engineer's Office)

**Paper Products:** Paper towels, disposable diapers, and feminine products cause many problems in the property owner's service as well as in the City main. These products do not deteriorate quickly. They become lodged in portions of the service and main, causing sewer backups. These products should be disposed of in the garbage.