

BRAINERD PUBLIC UTILITIES
POLICY NO. 2016-20
Adopted 01/24/17

RECONNECTION OF ELECTRIC AND WATER SERVICE

In order to have electric and/or water service restored after a customer has been disconnected for non-payment of a utility bill, the customer is required to pay their bill in full and a reconnect fee will have to be paid for each service that is disconnected in accordance to Policy No. 2005-10 – Disconnection of Utility Services.

Payment will have to be paid to Brainerd Public Utilities (BPU) Business Office by 3:00 p.m., Monday through Friday, in order to get service(s) reconnected the same day as disconnection of service occurs.

For any payment made after 3:00 p.m., service(s) will not be reconnected until the following business day.

This policy is in effect for all 12 months in the calendar year.