

**BRAINERD PUBLIC UTILITIES
POLICY 2008-13**

Adopted – November 24, 2009

**ACCESS TO PROPERTY
TO SERVICE/REPAIR WATER METERS**

Brainerd Public Utilities (BPU) has the right to access a customer's residence or business at reasonable times, whether it is for the reading, inspection, repairing and/or replacing a water meter; or for some other purpose reasonably necessary for the proper administration of the water service.

A notice will be sent to the customer stating the reason why BPU needs to have access to the water meter. If the customer does not respond back by the due date on the notice, to make arrangements with BPU to correct the problem, BPU has the right to turn the water service off until access is gained.

If the water service is turned off, the customer will have to pay a \$50 water turn on fee before the service is reinstated.