

Watts News

OFFICIAL NEWSLETTER OF BRAINERD PUBLIC UTILITIES, PO BOX 373, BRAINERD, MN 56401

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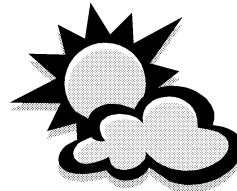
February, 2005

IF YOU CAN'T GET TO YOUR METER, NEITHER CAN WE

For accurate billing, it is important that the meter reader has access to your meters. With the snow falling, we would like to take this opportunity to remind you that if you have an outside meter, please clear a path to it so our meter readers can reach it safely.

Please contact our billing department at 825-3222 to inform them of any of the following changes:

- A change in access doors
- A change in keyed locks
- A new or additional dog
- Any other structural changes affecting meter accessibility



Watt's Weather

Total Precipitation

January 2005	16.85"
January 2004	17.03"

Average Temperatures

January 2005	Hi 16 Lo -5
January 2004	Hi 15 Lo -6

BRUSHING/TRIMMING

Our crews have started their winter brushing and trimming of trees that are in our primary (main) lines. Property owners will be notified if a tree that is interfering with electrical lines needs to be removed. If you have any concerns please feel free to give our Repair/Service Office a call at 829-2193.

MAKE YOUR LIFE EASIER WITH OUR PAYMENT OPTIONS

- Credit card payment with either your Visa or MasterCard.
- On-Line payments.
- Direct Payment plan. (Application form on the back).
- Drop your payment in one of our drop boxes located at the following locations:
 1. The corner of 7th and Laurel Street
 2. Outside the Senior Citizens Center at 803 Kingwood Street
 3. Outside the East Brainerd Mall at the Cub Foods Entrance
 4. Outside of Rafferty's at the Westgate Mall
 5. Outside our Business Office at 8027 Highland Scenic Road

HAVING TROUBLE PAYING YOUR WINTER UTILITY BILLS?

We will work with you to set up a payment schedule if you fall behind or are unable to make a payment in full. Call 825-3223 to get the help you need. The following agencies may also be able to help you pay your utility bills:

LUTHERAN SOCIAL SERVICES	829-5000
CROW WING COUNTY SOCIAL SERVICES	824-1250
SALVATION ARMY	829-1120

ELECTRICAL INSPECTIONS

All electrical work performed in the City of Brainerd requires a "Request for Electrical Inspection" form to be completed, filed, and the work inspected by our inspector. If you need the form or have any questions, please contact Brainerd Public Utilities at 825-3210 or 829-2193.

Business Office Hours 7:00 - 3:30, 829-8726 Repair/Service Operations Office Hours 7:00 - 3:30, 829-2193
Emergency 24 hour service 365 days a year, 829-2193 EMAIL@BPU.OG OR WWW.BPU.ORG

DIRECT PAYMENT PLAN

We are pleased to offer you the Direct Payment Plan. Now you can have your payment made automatically from your checking or savings account. And, you won't have to change your present banking relationship to take advantage of this service.

The Direct Payment Plan will help you in several ways:

- It saves time – fewer checks to write
- Helps meet your commitment in a convenient and timely manner – even if you're on vacation or out of town
- No lost or misplaced statements, your payment is always on time – it helps maintain good credit
- It saves postage
- Its easy to sign up for, easy to cancel
- No late charges

Here's how the Direct Payment Plan works:

You authorize regularly scheduled payments to be made from your checking or savings account. Then, just sit back and relax. Your payments will be made automatically on either the 10th or the 25th of each month. The date is determined by the first two digits of your utility account number. If the first two digits are between 01-10, your automatic payment date will be the 25th of each month. If the first two digits are between 11-18, your automatic payment date will be the 10th of each month. You will still receive your monthly utility billing statement and proof of payment will appear on your monthly bank statement.

The authority you give to charge your account will remain in effect until you notify us in writing to terminate the authorization.

The Direct Payment Plan is dependable, flexible, convenient and easy. To take advantage of this service, complete the authorization form on the other side and return it to us.

AUTHORIZATION FOR DIRECT PAYMENT

I authorize **Brainerd Public Utilities** and the financial institution named below to initiate entries to my checking/savings account once each month in the amount of my current billing. This authority will remain in effect until I notify you in writing to cancel it in such time as to afford the financial institution a reasonable opportunity to act on it.

(Name of Financial Institution) (Branch)

(City) (State) (Zip Code)

(Name – PLEASE PRINT) (Phone Number)

(Address – PLEASE PRINT)

Bank Account No. _____ Checking _____ or Savings _____ BPU Account No. _____

(Signature) (Date)

STAPLE OR TAPE VOIDED CHECK HERE